

24 November 2025

Cherian Matthews
Chief Executive Officer
HelpAge International
55 Westminster Bridge Road
London, SE1 7JB

Re: Extension of registration in CHS Independent Verification Scheme

The present letter is to confirm that the validity of HelpAge International's registration in HQAI's CHS Independent Verification Scheme will be extended for a period of six (6) months. This decision is taken in consideration of unclear communication by HQAI regarding the renewal date, as well as HelpAge's recent restructure and its impact on operational capacities and related change processes.

This extension is provided in conformity with IAF ID 3:2011 regulations (IAF Informative Document For Management of Extraordinary Events or Circumstances Affecting ABs, CABs and Certified Organisations).

The current registration, originally expiring on 9 June 2026, is thus valid until **09 December 2026**. Please note that the renewal audit must be fully completed (including HQAI's decision on renewed registration under the CHS Independent Verification Scheme) before this date. If granted, the renewed registration and audit cycle will commence from the original date.

We kindly request your cooperation in facilitating a smooth process and ensuring that all invoices are settled within the 2026 calendar year.

Yours sincerely,


Désirée Walter
Executive Director