

# Christian Relief and Development Organization (CREDO)

## Initial audit - Summary report - 2025/03/25

### 1. General information

#### 1.1 Organisation

Type	Mandates	Audited
<input type="checkbox"/> International <input checked="" type="checkbox"/> National <input type="checkbox"/> Membership/network <input checked="" type="checkbox"/> Direct assistance <input type="checkbox"/> Federated <input checked="" type="checkbox"/> With partners	<input checked="" type="checkbox"/> Humanitarian <input checked="" type="checkbox"/> Development <input type="checkbox"/> Advocacy	<input checked="" type="checkbox"/> Humanitarian <input checked="" type="checkbox"/> Development <input type="checkbox"/> Advocacy
<b>Legal registration</b>	CREDO (Christian Relief and Development Organization) is a Non-Governmental Organisation established under Burkinabe law on 28 January 1993 as an independent organisation with its own governance structure.	
<b>Head office location</b>	Ouagadougou, Burkina Faso	
<b>Total number of staff in the organisation</b>	148	

#### 1.2 Audit team

<b>Lead auditor</b>	Aninia Nadig
<b>Local facilitators</b>	Diane Nanema Issaka Kazienga

#### 1.3 Scope of the audit

<b>CHS:2014 Verification Scheme</b>	Certification
<b>Audit Cycle</b>	First cycle
<b>Type of audit</b>	Initial audit
<b>Scope of audit</b>	The organisation in Burkina Faso and all its projects (humanitarian and development)
<b>Focus of the audit</b>	N/A, the entire organisation is considered for this initial audit.

#### 1.4 Sampling

<b>Sampling unit</b>	Projects
<b>Total number of project sites included in the sample</b>	17
<b>Total number of sites for onsite visit</b>	2
<b>Total number of sites for remote evaluation</b>	2
<b>Sampling unit selection</b>	
<b>Random sampling - on-site/remote</b>	<b>Purposive sampling (none)</b>
Technical college - not selected	
VISSER - selected : on-site in Kaya	
PRUAG - selected: remote (Gorom-Gorom)	
Support for IDPs (partnership) PCPDI - selected: remote (Dori)	
Training centre - not selected	
Parrainage endogène (PENDO) - selected: on site in Ouagadougou	

Breaking the Chains of Labour - not selected	
PCRU - not selected	
Development, education - not selected	
<b>Any other sampling considerations:</b> Random sampling was sufficient to identify the four projects to be included in the audit. No purposive sampling required	
<b>Sampling risks identified:</b> The auditor did not identify any sampling risks.	

*\*\*It is important to note that audit results are based on a sample of an organisation's activities, programmes and documentation, as well as direct observation. The results are analysed to determine the organisation's systematic approach and application of all aspects of the Core Humanitarian Standard (CHS) in different contexts and working methods.*

## 2. Activities undertaken by the audit team

### 2.1 Opening meeting

<b>Date</b>	2024/11/18	<b>Number of participants</b>	9
<b>Location</b>	Online	<b>Any substantive issues arising</b>	None

### 2.2 Locations assessed

Locations	Dates	On-site or remote
Ouagadougou	2024/11/18 - 2024/11/21	Remote
VISSER : Kaya	2025/02/20 - 2025/02/22	On site
PENDO: Ouagadougou	2025/02/23	On site
PRUAG: Gorom-Gorom	2025	Remote
PCPDI: Dori	2025	Remote

### 2.3 Interviews

Level / Position of interviewees	Number of interviewees		On-site or Remote
	Female	Male	
<b>Head office</b>			
Management	0	4	Remote
Staff	3	0	Remote
<b>Project management</b>			
Personal	1	1	Remote
Partner staff	0	1	
<b>Total number of interviewees</b>	4	6	

## 2.4 Community consultations

Type of group and location	Number of interviewees		On-site or remotely
	Female	Male	
Kaya: WASH awareness-raising	8		On site
Kaya: hygiene kits	6	5	On site
Kaya: Water management	5	1	On site
Kaya: Saponification	12		On site
Ouagadougou: Host beneficiaries	4	3	On site
Ouagadougou: sponsored children	10	3	On site
Ouagadougou: parents Internally Displaced Persons (IDPs)	9		On site
Ouagadougou: Humanitarian and Development Association	4	1	On site
<b>Total number of participants</b>	<b>58</b>	<b>13</b>	<b>71</b>

## 2.5 Closing meeting

Date	2025/02/04	Number of participants	9
Location	On line	Any substantive issues arising	None

## 3. Background information on the organisation

### 3.1 General information

CREDO (Christian Relief and Development Organisation) is a Non-Governmental Organisation established under Burkinabe law in 1993 as an independent organisation with its own governance structure.

The Monitoring, Evaluation and Learning Department and six programmes are attached to the Programmes, Studies and Planning Department (DPEP). The Accounting and Finance Department and the Purchasing and Supply Department are attached to the Administrative and Financial Department (DAF).

The five strategic areas are explained in the Five-Year Strategic Plan 2022-2025: education, child protection, food security, employment and training, the environment and humanitarian actions. This last area has become more important in recent years, due to the insecurity in the country. Organisational strategies are defined by the SP on the basis of the Strategic Plan. Programmes and projects follow an annual action plan.

In line with its strategic axes, CREDO's areas of intervention are :

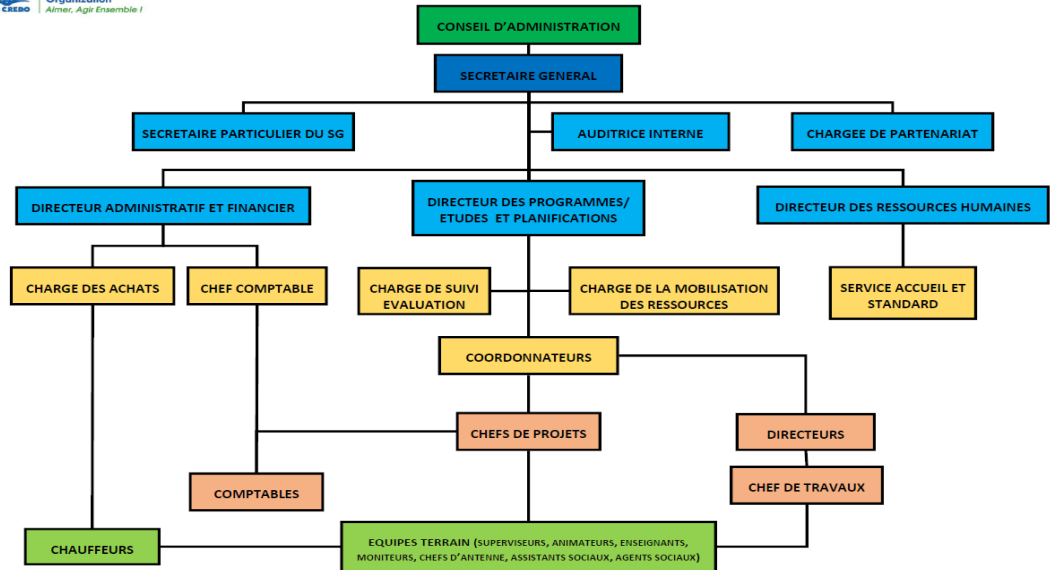
- Formal and non-formal education (including child sponsorship to facilitate access to education)
- Technical and vocational training
- Employment and socio-professional reintegration of young graduates
- Food and nutritional security
- Support for urban and non-urban refugees
- Promoting the rights of children and vulnerable adults.
- The environment

CREDO is governed by the values of compassion, respect for others, difference, equity, devotion and openness. Its activities are strictly non-confessional.

CREDO opened an office in Benin in 2024.



## ORGANIGRAMME DE CREDO



### 3.2 Governance and management structure

The strategic and decision-making bodies are the General Assembly (GA) and the Board of Directors (BD). The GA meets once a year. It provides general guidance, approves the accounts and elects the members of the Board. The Board meets four times a year. It approves programmes and budgets and oversees the smooth running of the organisation. It has nine members, including six institutional members and three co-opted members.

The executive bodies include the Permanent Secretariat (PS), which manages CREDO's programmes, mobilises resources and represents CREDO and its bodies before the authorities. The PS reports to the Board and is headed by a Secretary General (SG) supported by three Directorates: the Programmes, Studies and Planning Directorate (DPEP), the Administrative and Financial Directorate (DAF) and the Human Resources Directorate (DRH). The PS and the three Directorates are supported by the Internal Audit Department and the Partnership Management Department.

All programmes are coordinated by the DPEP. Each programme is managed by a Coordinator. Every six months, the Management Board (MB) brings together the heads of projects/programmes, MEAL, finance and the PS, to analyse the level of project implementation. The Coordination Council meets every six months to monitor and evaluate the progress of projects. The financial consultation frameworks meet twice a year. The teams hold monthly meetings to review progress on the ground.

### 3.3 Work with partner organisations

CREDO has traditional partnerships with international organisations for the implementation of projects. These partnerships are governed by agreements. CREDO fulfils its obligations under these agreements and is seen as a reliable partner.

To implement certain projects, CREDO works with local and community organisations. CREDO signs agreements with most of its local partners, specifying the responsibilities of each stakeholder. The organisation is in the process of formalising this type of relationship, putting in place a partnership policy, procedures for an action plan, monitoring and validation of activities, and evaluation of partner associations. At the time of the audit, these mechanisms had not yet been finalised.

## 4. Overall performance of the organisation

---

### 4.1 Internal quality assurance and risk management mechanisms

Procedures for human, financial, logistical and MEAL resources are in place. CREDO's policies cover gender, the fight against corruption and terrorism, health, safety and security, conflicts of interest, the protection of children and vulnerable adults, and PSEA. The organisation has created the position of Internal Auditor, who reports directly to the Secretary General.

CREDO has an internal control system, managed by an internal auditor who reports directly to the General Secretary. The internal auditor also monitors the compliance of procedures throughout the organisation. External audit reports are produced annually, in accordance with national legislation. CREDO has policies and mechanisms to prevent, identify and address fraud and corruption, as well as detailed logistical procedures.

At the time of the audit, certain aspects of quality assurance and risk management were in draft form, including documents governing the internal audit procedure and a systematic approach to risk management. This approach includes risk mapping at an organisational level. On the basis of these results, as well as the results of external audits and recommendations, CREDO draws up annual action and monitoring plans.

CREDO has a well-established monitoring and evaluation system that covers the planning, monitoring, evaluation, learning and data quality control policies of the monitoring and evaluation system. The quality of projects is assessed using an evaluation grid. CREDO carries out regular evaluations and provides a space for weekly, monthly, quarterly, half-yearly and annual discussions to monitor certain key indicators and to exchange and coordinate the various programmes and projects. This enables regular monitoring and learning at both project and organisational levels.

The human resources system is up and running, with a clear recruitment procedure and a salary scale. The Code of Conduct is signed by all employees and sanctions for breaches of the code are explicit.

### 4.2 Level of application of the CHS

CREDO has a CHS focal point. The organisation is a member of the CHS Alliance and has carried out a self-assessment, followed by an action plan. The organisation is making efforts to introduce policies and procedures based on this action plan. Donor partners confirm that quality and accountability structures and activities have improved over the last few years. In its five-year strategy, CREDO refers to the CHS standard.

#### Strengths :

CREDO has put in place a PSEA policy and a complaints handling policy, and is in the process of systematising its relations with local partners and its approach to risk.

CREDO carries out regular context analyses and identifies community needs and capacities.

CREDO has developed an organisational structure that enables its projects to be implemented. The organisation differentiates between emergency, humanitarian and development response, enabling it to organise its projects in an appropriate and timely manner.

CREDO ensures that humanitarian aid includes aspects of resilience and development.

CREDO has financial and audit systems, with an internal auditor post.

#### Weaknesses:

CREDO does not have an established risk management system at organisational and project level.

CREDO does not have defined processes for communicating about the organisation and staff with communities. This has implications for the communities' understanding of the organisation and the complaints mechanism in place.

CREDO does not systematically share the results of evaluations with communities.

In all, 11 minor weaknesses were noted, and no major weaknesses.

---

**4.3 Organisational performance against each CHS commitment**

<b>Strong points and areas for improvement</b>	<b>Average score*</b>
<b>Commitment 1: Humanitarian assistance is appropriate and relevant .</b>	<b>2.8</b>
<p>CREDO has policies that commit it to providing impartial assistance based on communities' capacities and that take their diversity into account. Activities are based on regular contextual and stakeholder analyses and impartial assessments of needs and risks, as well as community vulnerabilities and capacities. They are adapted as needs, capacities and contexts evolve. Nevertheless, CREDO does not sufficiently mention the importance of disaggregating the data collected in its policies and guidelines.</p>	
<p><b>Feedback from communities:</b> Communities appreciate the assistance provided by CREDO and find it appropriate and in line with their needs, also mentioning that these needs go beyond the assistance provided. Communities say that they have been consulted during initial assessments and during project implementation and that CREDO adapts projects to changing needs or contexts.</p>	
<b>Commitment 2: Humanitarian response is effective and timely.</b>	<b>2.7</b>
<p>The systems for programming and monitoring, evaluating and adapting projects enable CREDO to implement projects on time, adapted to contextual constraints and without endangering communities. Its work is based on systematic monitoring of relevant standards and indicators, which also enable projects to be adapted if necessary. CREDO is well integrated into a network of organisations and is in contact with local and national authorities to ensure that any needs that the organisation cannot cover are referenced. Its projects are designed in such a way as not to endanger communities.</p> <p>CREDO's workload is adapted to the organisation's capacities. Nevertheless, the workload is high, in particular due to an adjustment to the CHS standard, which risks exceeding the organisation's capacity.</p>	
<p><b>Feedback from the communities:</b> The communities say that the assistance is provided on time and does not pose any danger to them. They confirm that CREDO staff are competent.</p>	
<b>Commitment 3: Humanitarian response strengthens local capacities and avoids negative effects</b>	<b>2.5</b>
<p>CREDO ensures through its policies, strategies and guidelines that projects do not have negative effects, including on human security, dignity and rights, sexual exploitation and abuse by CREDO staff, cultural, social and political issues, livelihoods, the local economy and the environment. However, the fact that not all communities are aware of the established complaints system poses the risk that some abuses may go unreported.</p> <p>The organisation ensures that its projects build local capacity, including economic capacity, and community resilience. This last point is reinforced by the fact that CREDO works closely with local authorities and on the basis of information provided by them. CREDO has a system for collecting, processing and storing information from communities in a secure manner.</p> <p>CREDO is committed to sustainability in its projects. However, the organisation does not systematically ensure that projects have a transition or exit strategy.</p> <p>CREDO has policies, processes, strategies or guidelines aimed at identifying actual or potential negative effects of its actions. Nevertheless, the organisation does not systematically identify the actual or potential negative effects of its actions.</p>	
<p><b>Feedback from communities:</b> The communities appreciate CREDO's support in building their capacities, particularly in income generation and education. They say that CREDO's projects have no negative effects on them.</p>	
<b>Commitment 4: The humanitarian response is based on communication, participation and feedback</b>	<b>2.1</b>

<p>CREDO makes efforts to promote a culture of open communication. However, policies and processes for internal communication and communication with partners are not sufficiently developed and implemented. This means that there is no systematic sharing of information.</p> <p>CREDO involves the communities and their priorities and the risks they identify and encourages them to express their level of satisfaction with the project. Nevertheless, the organisation does not systematically inform the communities, in appropriate formats and on an ongoing basis, of the principles to which it adheres, and of its code of conduct.</p> <p>CREDO's external communications are factual, ethical and respectful of the dignity of the communities.</p>	
<p><b>Feedback from the communities:</b> The communities say that their views on projects are sought and that they are involved in the various stages of the project. They say that they have not always been informed by CREDO about the organisation and its values.</p>	
<p><b>Commitment 5: Complaints are welcome and addressed</b></p>	<p><b>1.9</b></p>
<p>CREDO has policies and approaches for managing complaints, including any abuse of power by the organisation. However, this approach is not systematically operational and CREDO is working to strengthen them.</p> <p>CREDO has an organisational culture in which complaints are taken seriously. Communities are often involved in the design of complaints mechanisms and committees. CREDO records feedback and complaints from its projects and responds within established timeframes. Complaints that do not fall within CREDO's remit will be referred to a competent party.</p> <p>Nevertheless, CREDO does not systematically communicate key information about the organisation, its commitments and the expected behaviour of staff, with the effect that not all communities are aware of the complaints mechanism in place, nor the expected behaviour of staff.</p>	
<p><b>Feedback from communities:</b> The communities say that CREDO listens to them and comes back to them in the event of complaints. Nevertheless, some communities say they are not informed about CREDO and its complaints system.</p>	
<p><b>Commitment 6: Humanitarian response is coordinated and complementary</b></p>	<p><b>2.6</b></p>
<p>CREDO coordinates with local, regional and national authorities in accordance with the laws of Burkina Faso. The organisation also works closely with other international, national and local organisations.</p> <p>Its partnerships with international organisations are governed by clear agreements. For its local partners, at the time of this audit, CREDO was in the process of establishing partnership policies and procedures, including an assessment of the quality of partnerships.</p> <p>CREDO participates in local coordination meetings, including clusters and multi-partner projects, and benefits from the exchange of information at these meetings.</p>	
<p><b>Feedback from communities:</b> Communities have indicated that they find CREDO projects complementary to other assistance projects.</p>	
<p><b>Commitment 7: Humanitarian actors continuously learn and improve</b></p>	<p><b>2.5</b></p>
<p>Evaluation of projects and programmes is systematic and policy-based. This includes a periodic review of feedback and complaints received by communities.</p> <p>Learning from this information is shared within the organisation, but not systematically with stakeholders, the communities themselves, particularly those in emergency projects.</p>	
<p><b>Feedback from communities:</b> Communities say they do not get feedback on evaluation and learning outcomes.</p>	
<p><b>Commitment 8: Staff are supported to do their job effectively and are treated fairly and equitably.</b></p>	<p><b>2.6</b></p>

CREDO has the policies, skills and human resources to deliver its programmes in a fair, transparent and non-discriminatory manner. Nevertheless, the workload is mentioned by the staff.

CREDO obeys local labour laws and has clear job descriptions and work procedures, with individual annual action plans for each employee. Each employee signs the Code of Conduct and is familiar with its contents, including sanctions for breaches of the code.

CREDO has procedures in place to ensure that staff work in accordance with its mandate, values, objectives and performance standards. However, these procedures are not systematically translated into practice.

CREDO has procedures and a safety policy for its staff. But staff welfare is not explicitly mentioned in the policy. This poses the risk that measures to ensure well-being will not be regularly applied in the future and that institutional memory will be lost.

**Feedback from communities:**

The communities say that CREDO staff are honest and competent. Nevertheless, for certain projects, the communities have noted that the staff do not work in accordance with the organisation's mandate and values.

**Commitment 9: Resources are managed and used responsibly for their intended purpose.**

**2.8**

CREDO has a zero tolerance approach to fraud and corruption. This is supported by an anti-corruption policy and a conflict of interest policy. CREDO has specific logistics procedures, which are known by staff.

CREDO manages and uses its funds in a responsible, ethical and legal manner. Programme and project resources are used efficiently, balancing quality, cost and speed.

CREDO minimises waste and the impact of its projects on the environment. The organisation has included the environment in its five-year strategy. The environment is one of CREDO's areas of intervention, for which the organisation is active in fundraising.

CREDO has internal and external audit policies and procedures, as well as an approach to assess, manage and mitigate risks on an ongoing basis.

**Feedback from communities:**

Communities say that CREDO manages its resources responsibly and that this includes respect for the environment. They consider CREDO staff to be honest and non-corruptible.

\* Note: Average scores are a sum of the scores per commitment divided by the number of indicators in each Commitment, except when one of the indicators of a commitment scores 0 or if several scores of 1 on the indicators of a Commitment lead to the issuance of a major non-conformity/weakness at the level of the Commitment (in these two cases the overall score for the Commitment is 0).

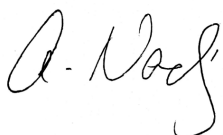
## 5. Summary of weaknesses

Weaknesses	Type	Status	Resolution Timeframe
2025 - 3.4: CREDO does not systematically plan a transition or disengagement strategy from the start of the humanitarian programme.	Minor	New	By Renewal Audit 2028
2025 - 3.6: CREDO does not systematically identify the actual or potential negative effects of the actions covered in this indicator, in order to be able to respond to them in a timely and systematic manner.	Minor	New	By Renewal Audit 2028
2025 - 4.1: CREDO does not systematically inform communities of the principles to which it adheres, the code of conduct of its personnel, its programmes and what it intends to achieve.	Minor	New	By Renewal Audit 2028
2025 - 4.2: CREDO does not systematically use communication formats and methods that are easily understood by different members of the community, particularly vulnerable and marginalised groups.	Minor	New	By Renewal Audit 2028

2025 - 4.5: CREDO does not have information sharing policies in place to ensure that its communication systematically includes communities.	Minor	New	By Renewal Audit 2028
2025 - 5.1: CREDO does not systematically consult communities and people affected by crises on the design, implementation and monitoring of complaint management processes.	Minor	New	By Renewal Audit 2028
2025 - 5.2: CREDO does not systematically provide information on how to access the complaints mechanism and its scope.	Minor	New	By Renewal Audit 2028
2025 - 5.4: The complaints management process for communities and people affected by crises is not systematically operational.	Minor	New	By Renewal Audit 2028
2025 - 5.6: Communities and people affected by crises are not fully aware of the behaviour to be expected from humanitarian personnel, including the organisation's commitments in terms of prevention of sexual exploitation and abuse.	Minor	New	By Renewal Audit 2028
2025 - 6.6: CREDO does not systematically ensure that work with partners is governed by clear and consistent agreements.	Minor	New	By Renewal Audit 2028
2025 - 7.3: CREDO does not systematically share lessons learned and innovation with communities and people affected by crises.	Minor	New	By Renewal Audit 2028
<b>Total number of open weaknesses</b>	<b>11</b>		


\* *Note: The CARs are completed by the audit team based on the findings. The audited partner is required to respond with a Management Response for each CAR to HQAI before a certificate is issued (reference: HQAI Procedure 114).*

## 6. Lead auditor's recommendation


<p>CERTIFICATION</p> <p>In our opinion, CREDO has demonstrated that it complies with the requirements of the fundamental humanitarian standard of quality and accountability.</p> <p>We recommend certification.</p>	
<p><b>Name and signature of lead auditor :</b></p> <p>Aninia Nadig</p> 	<p><b>Date and place :</b></p> <p><b>Geneva, 25 February 2025</b></p>

## 7. HQAI decision

<p>Following CREDO's request to transfer to the CHS certification scheme and following formal acceptance of CREDO's management response by a senior auditor, <b>HQAI accepts the transfer to CHS certification. The validity of the certificate is three years from the approval of the initial audit report, i.e. starting on 01 April 2025 and ending on 31 March 2028.</b></p>
---

<b>Final decision on certification:</b>	<input checked="" type="checkbox"/> Granted <input type="checkbox"/> Refused
Certification cycle start date: 2025/03/25 Next audit before: 2026/03/25	
<b>Name and signature of the Executive Director of HQAI</b>  Désirée Walter 	<b>Date and place:</b>  Geneva, 25 March 2026

### 8. Acknowledgement of the report by the organisation

Any reservations about the results of the audit and/or comments about the behaviour of the HQAI audit team:  If yes, please specify:	<input type="checkbox"/> Yes. <input checked="" type="checkbox"/> No
<b>Acknowledgement and acceptance of findings :</b>  I acknowledge and understand the findings of the audit  I accept the audit findings	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Name and signature of organisation representative:</b>  	<b>Date and place :</b>  Ouagadougou, 03/06/2026



In case of disagreement with the quality assurance decision, the organisation can appeal to HQAI within 14 workdays after being informed of the decision.

HQAI will transmit the case to the Chair of the Advisory and Complaint Board who will confirm that the basis for the appeal meets the appeals process requirements. The Chair will then constitute an appeal panel made of at least two experts who have no conflict of interest in the case in question. The panel will strive to come to a decision within 45 workdays.

*The details of the Appeals Procedure can be found in document PRO049 – Appeals Procedure.*

## Annex 1: Explanation of the scoring scale\*

Scores	Meaning: for all verification scheme options	Technical meaning for all independent verification and certification audits
0	Your organisation does not work towards applying the CHS commitment.	<p><b>Score 0:</b> indicates a weakness that is so significant that the organisation is unable to meet the commitment. This leads to:</p> <ul style="list-style-type: none"> <li>• <b>Independent verification:</b> major weakness.</li> <li>• <b>Certification:</b> major non-conformity, leading to a major corrective action request (CAR) – No certificate can be issue or immediate suspension of certificate.</li> </ul>
1	Your organisation is making efforts towards applying this requirement, but these are not systematic.	<p><b>Score 1:</b> indicates a weakness that does not immediately compromise the integrity of the commitment but requires to be corrected to ensure the organisation can continuously deliver against it. This leads to:</p> <ul style="list-style-type: none"> <li>• <b>Independent verification:</b> minor weakness</li> <li>• <b>Certification:</b> minor non-conformity, leading to a minor corrective action request (CAR).</li> </ul>
2	Your organisation is making systematic efforts towards applying this requirement, but certain key points are still not addressed.	<p><b>Score 2:</b> indicates an issue that deserves attention but does not currently compromise the conformity with the requirement. This leads to:</p> <ul style="list-style-type: none"> <li>• <b>Independent verification and certification:</b> observation.</li> </ul>
3	Your organisation conforms to this requirement, and organisational systems ensure that it is met throughout the organisation and over time – the requirement is fulfilled.	<p><b>Score 3:</b> indicates full conformity with the requirement. This leads to:</p> <ul style="list-style-type: none"> <li>• <b>Independent verification and certification:</b> conformity.</li> </ul>
4	Your organisation’s work goes beyond the intent of this requirement and demonstrates innovation. It is applied in an exemplary way across the organisation and organisational systems ensure high quality is maintained across the organisation and over time.	<p><b>Score 4:</b> indicates an exemplary performance in the application of the requirement.</p>

\* Scoring Scale from the CHSA Verification Scheme 2020

# Notice of Audit Report Corrections

Distribution list:

Myriam Lungren – Humanitarian Co-ordinator, CREDO

Josias Silas Sanog – Executive Director, CREDO

Victoria Lyon Dean, Head of Quality Assurance, HQAI

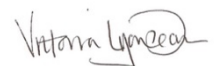
Désirée Walter, Executive Director, HQAI

An error was identified after the finalisation of audit reports and reported to HQAI’s Head of Quality Assurance and Executive Director.

This notice identifies the relevant audit report and records the error and subsequent correction, including how it was identified, and its consequences, with clear, traceable justifications.

Date of Notice issuance	7 May 2026
Audit report identification and date	1_CREDO_IA_Summary_2025_03_25 FINAL
Lead Auditor	Anina Nadig
Description of the error	CAR raised at Requirement 8.1 in annex report was not listed in Summary Report.
Source of error discovery	Lead Auditor at Maintenance Audit.
Original text/data	N/a - omission in Section 5. <i>Summary of weaknesses</i> p.10
Corrected text/data	8.1: CREDO does not systematically ensure that staff work in accordance with its mandate, values and the project-related objectives and performance standards.  Total no. of weaknesses: 12
Impact on quality assurance decision	None

Notice issued by: Victoria Lyon Dean, HQAI Head of Quality Assurance, 07.05.2026



Correction authorisation: Désirée Walter, Executive Director, 07 May 2026

